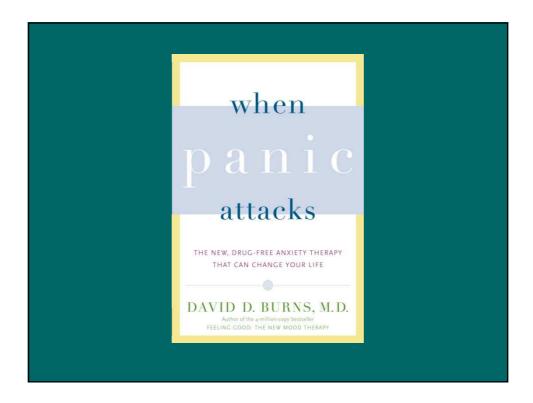
### T.E.A.M. Therapy—High Speed Treatment for Social Anxiety Disorder

# David D. Burns, M.D.

Adjunct Clinical Professor of Psychiatry and Behavioral Sciences, Stanford Medical School





### Therapist's Toolkit\*

Comprehensive Assessment and Treatment Tools for the Mental Health Professional

Part 1: Assessment Tools
Part 2: Treatment Tools

by David D. Burns, M.D.

\*Copyright 1989, 1991, 1994 by David D. Burns, M.D. Do not reproduce without the written permission of Dr. Burns.

## **What is Social Anxiety Disorder?**

- Shyness
- Public Speaking Anxiety
- Performance Anxiety
- Shy Bladder Syndrome
- Test Anxiety

5

## **Treatment Targets**

- Anxiety / shyness
- Shame
- Co-existing symptoms

### **The Cognitive Model**

 Social Anxiety ALWAYS Results from Distorted **Negative Thoughts** 

### **Common Distortions— Social Anxiety**

- All-or-Nothing Thinking
- Overgeneralization
- Mental Filter
- Discounting the Positive
- Jumping to Conclusions
   Self-Blame
  - Mind-Reading
  - Fortune Telling

- Magnification and Minimization
- Emotional Reasoning
- Labeling
- Should Statements

# **Common Self-Defeating Beliefs** in Social Anxiety

- Perfectionism
- Perceived Perfectionism
- Achievement Addiction
- Approval Addiction
- Love Addiction
- Conflict Phobia
- Spotlight Fallacy
- Brushfire Fallacy

ç

## T.E.A.M. Therapy

- T= Testing
- E = Empathy
- A = Agenda Setting
- M = Methods

### T.E.A.M. Therapy Example

- Frank, a young man with severe social anxiety
- Attractive, articulate, good sense of humor
  - Avoids talking to girls
  - Avoids talking in groups
  - Tries to hide his shyness
  - Depressed, lonely, anxious, angry

11

## T = Testing

- Use brief, accurate tests at the start and end of every session with every patient
  - Depression, suicidal urges, anxiety, anger
  - Shyness
  - Relationship satisfaction
  - Positive Feelings

Depression	_	ıat	ely		ly.		=	ıat	ely		<u> </u>
Use checks (✓) to indicate how you're feeling right now.	0-Not at all	1—Somewhat	2—Moderately	3-A lot	4—Extremely		0-Not at all	1—Somewhat	2—Moderately	3—A lot	4—Extremely
1. Sad or down in the dumps					✓						
2. Discouraged or hopeless				✓							
3. Low self-esteem or worthlessness				✓							
4. Loss of motivation to do things				✓							
5. Loss of pleasure or satisfaction in life			✓								
	To	tal	<b>→</b>	1	5	'	To	tal	<b>→</b>		

Anger Use checks (✓) to indicate how you're	0—Not at all	-Somewhat	2—Moderately	A lot	4—Extremely		0—Not at all	1—Somewhat	-Moderately	A lot	- domonto
feeling right now.  1. Frustrated	9	1-	7-	√ 3-	4		-0	1-	7-	3	V
2. Annoyed	T	П		<b>√</b>							
3. Resentful	T			<b>√</b>							
4. Angry			✓								
5. Irritated				✓							
	To	otal	<b>→</b>	1	4	-	To	tal	<b>→</b>		

	Shyness	0 – Not at all true	1 - Slightly true	2 – Moderately true	3 – Very True	4 – Completely true
1.	I often feel nervous, self-conscious or embarrassed in social situations.				✓	
2.	I often feel uncomfortable or insecure around other people.					✓
3.	I often feel shy or anxious in social situations.				<b>√</b>	
4.	I worry that people might notice how anxious or embarrassed I feel.					✓
5.	I avoid social situations because I feel so awkward or anxious.					✓
	Total	Sco	re 🗗	<b>)</b>	1	8

		_	efo essi	-				fte	-	
Positive Feelings Survey	0 - Very dissatisfied	1—Somewhat dissatisfied	2—Neutral	3— Somewhat satisfied	4— Very satisfied	0 - Very dissatisfied	1—Somewhat dissatisfied	2—Neutral	3— Somewhat satisfied	4— Very satisfied
1. I feel worthwhile.		<b>\</b>								
2. I feel good about myself.	✓									
3. I feel close to people.	✓									
4. I feel I am accomplishing something.		✓								
5. I feel motivated to do things.		>								
6. I feel calm and relaxed.			✓							
7. I feel a spiritual connection to others.		✓								
8. I feel hopeful.		✓								
9. I feel encouraged and optimistic.			✓							
10. My life is satisfying.			<b>\</b>							
	To	tal	<b>→</b>	1	1	То	tal	→		

## **Before-Session Testing**

- Frank is
  - Severely depressed
  - Not suicidal
  - Very angry
  - Extremely anxious, shy
  - Almost no positive feelings
- Will assess again at the end of the session

17

### T.E.A.M. Therapy

- T= Testing
- E = Empathy
- A = Agenda Setting
- M = Methods

### **E** = **Empathy**

- Necessary but not sufficient for effective treatment
- Provide warmth, understanding, support
- Do NOT try to
  - Help
  - Rescue
  - Reassure
  - Normalize

19

### **Five Secrets of Effective Communication**

- The Disarming Technique. Find the truth in the criticism.
- Empathy.
  - Thought Empathy. Paraphrase the other person's words.
  - Feeling Empathy. Acknowledge his or her feelings.
- Inquiry. Ask gentle, probing questions.
- "I Feel" Statements. Express your feelings openly, directly, and tactfully using "I feel X."
- Stroking. Convey liking or respect.

### E = Empathy

- Can use Daily Mood Log (DML) to gather accurate data
  - About the patient's negative thoughts, feelings and beliefs at one moment in time

21

### **Five Steps in the Daily Mood Log**

- **1.** Describe a specific moment when you felt upset
- 2. Record your negative emotions
- 3. Record your negative thoughts
- **4.** Identify the distortions (later in session)
- **5.** Substitute more positive and realistic thoughts (later in session)

Emotions Sad, down, depressed	Before	Goa	al Afte	_	Emotions rassed, foolish, humiliated	Before	Goal	Afte
Anxious, worried, panicky, nervous		t	+	_	opeless, discouraged			
Guilty, ashamed		l	1	_	strated, stuck, thwarted			
Inadequate, defective, incompetent				Mad, re	esentful, annoyed, irritated			
NT	В	% efore	% After	Dist	PT			% Beli
1.								
3.								

### Frank's Daily Mood Log **Upsetting Situation:** Standing in line at the supermarket. **Emotions Emotions** Sad, down, depressed Embarrassed, foolish, humiliated Anxious, worried, panicky, nervous Hopeless, discouraged Inadequate, defective, incompetent Mad, resentful, annoyed, irritated % Belief NT PT Dist 1. 2.

Emotions	% Before	% Goa	% al After		Emotions	% Before	% Goal	% Afte
Sac down, depressed  Anxious, worried, panicky, nervous					assed, foolish, humiliated peless, discouraged			
Guilty, ashamed			+	•	trated, stuck, thwarted			
Inadequate, defective, incompetent				<b>!</b>	sentful, annoyed, irritated			
NT	В	% efore	% After	Dist	PT			% Beli
1. 2.								
3.								
	-	-	•		•			•

Sa down depressed 50% Embarrassed, foolish, humiliated Anxious, worried, panicky, nervous Hopeless, discouraged Frustrated, stuck, thwarted Inadequate, defective, incompetent Mad, resentful, annoyed, irritated  NT 8 8 6 7 Dist PT 8 8 8 8 1 1 2 2 3 3 3 5 7 8 8 8 8 8 9 8 9 8 9 8 9 8 9 9 9 9 9 9	Emotions	% Before	% Goal	% After		Emotions	% Before	% Goal	% Afte
Guilty, ashamed Frustrated, stuck, thwarted Inadequate, defective, incompetent Mad, resentful, annoyed, irritated  NT % Refore After Dist PT Reli  1. 2.		50%			_				
Inadequate, defective, incompetent  NT  NT  NT  NT  NS  NS  NS  NS  NS  NS				-	_				
NT         % Before         % After         Dist         PT         % Beli           1.         2.	•				_				$\vdash$
					Dist	PT			
3.	2.								
	3.								

Sad, down depressed  Anxious, worried, panicky, nervous	50%		1 <	Emharr	accod foolich humiliated		
				_	rassed, foolish, humiliated opeless, discouraged	╀	
Guilty, ashamed				_	strated, stuce thwarted		
nadequate, defective, incompetent				Mad, re	esentful, annoyed, irritated	$\triangleright$	
NT		% efore	% After	Dist	РТ		% Belie
<b>i.</b>							

Emotions	% Before	_			Emotions	% Before	% Goal	% Afte
Sa d, down, depressed	50%	+		_	rassed, foolish, humiliated	180%		
Anxious, worried, panicky, nervous  Guilty, ashamed	100%	+	+	_	opeless, discouraged strated, stuck thwarted	90%		_
Inadequate, defective, incompetent	95%	-	+	$\rightarrow$	esentful, annoyed, irritated	30%		$\vdash$
NT 1.		Before	After	Dist	PT			Belie
2. 3.								

Emotions	% Before	% Goal	% After		Emotions	% Before	% Goal	% Afte
Sad, down depressed  Anxious, worried, panicky, nervous	50% 100%		+-		assed, foolish, humiliated opeless, discouraged	90%		
Guilty, ashamed	100%			_	strated, stuck, thwarted	100%		
Inadequate, defective, incompetent	95%			Mad, re	sentful, annoyed, irritated	89%		
NT  1. I don't have anything interestin to say.	_	% efore	% After	Dist	PT			% Beli
2. 3.								

Emotions	% Before	% Goa				Emotions	% Before	% Goal	% Afte
Sad down, epressed	50%	$\vdash$	+	4		assed, foolish, humiliated	180%		_
Anxious, worried, panicky, nervous  Guilty, ashamed	100%	┢	+	4		peless, discouraged trated, stuck thwarted	90%		
Inadequate, defective, incompetent	95%	┢	╁	┪	_	sentful, annoyed, irritated	89%		
NT  1. I don't have anything interestin to say.		efore 00%	After		Dist	PT			Belie
2. 3.									

Upsetti	ing S	Situa	tion:	Standing in	line at the supermarket.			
Emotions	% Befo	re Go		er	Emotions	% Before	% Goal	% Afte
Sa down, depressed	50%	,	(	Embarr	rassed, foolish, humiliated	100%		
Anxious, worried, panicky, nervous	1009	6		Ho	opeless, discouraged	90%		
Guilty, ashamed	1009	6		Frus	strated, spick, thwarted	100%		
Inadequate, defective, incompetent	95%	5		Mad, re	esentful, annoyed, irritated	80%		
NT		% Before	% After	Dist	PT			% Belie
I don't have anything interesting to say.	ng	100%						
2. I never succeed with the good	i-	100%						
looking girls.	ith a							

NT	%	Dist	PT	%
I better just keep my mouth shut, since I might say something stupid, so	100			
<ol><li>People will think I'm a self-centered jerk if I try to flirt with her.</li></ol>	100			
6. I shouldn't be so loud and obnoxious. If I'm humble and quiet, they'll like me more.	100			
7. I have no personality.	100	l		

Daily Mood Log (cont'd)					
NT	%	Dist		PT	%
<ol> <li>I must be a terrible person because I'm so concerned with superficial things like success and looks.</li> </ol>	100				
. If I tried to flirt with her, I'd probably get shot down.	100				
0. That would show that what a loser I am.	100				
1. Even if I do get a date with her, she'll eventually find out what a loser I am.	100				

# T.E.A.M. Therapy T = Testing E = Empathy A = Agenda Setting M = Methods

# A = Paradoxical Agenda Setting (PAS)

- What does the patient want help with?
- What will she or he bring to the table if you agree to work with them?

35

# **Paradoxical Agenda Setting (PAS)**

- Outcome Resistance
- Process Resistance

# **Outcome Resistance—Anxiety Disorders**

- Most patients are ambivalent about recovery
- Few therapists take this into account
  - Cause of nearly all therapeutic failure

37

# Outcome Resistance—Anxiety Disorders

- Magical Thinking
  - "Something terrible will happen if I give up my anxiety."

# Magical Thinking—Social Anxiety

- Shyness
  - I'll make a fool of myself if I interact with others.
- Public Speaking Anxiety
  - I'll really blow it! It's not worth the risk.
- Test Anxiety
  - If I stop worrying, I'll flunk the test.
- Performance Anxiety
  - My worrying is the price I have to pay to do really great work.

30

# **Process Resistance—Anxiety Disorders**

• Exposure, exposure, exposure

# Types of Exposure Classical Cognitive Interpersonal

# Self-Disclosure Smile and Hello Practice David Letterman Technique Feared Fantasy Flirting Training Rejection Practice Shame Attacking Exercises

### **Beware of Reverse Hypnosis!**

• Do your patients put you in a trance?

43

### **Three Forms of Reverse Hypnosis**

- Depressive Hypnosis
  - I really AM defective and hopeless.
- Anxiety Hypnosis
  - I am too fragile (or not ready) to confront my fears.
- Relationship Problem Hypnosis
  - It's not my fault. I am the victim.

### **Melting Away Outcome Resistance**

- Miracle Cure Question
  - If a miracle happened during today's session, and you walked out saying it was just fantastic, what would happen? What would you be asking for?

15

### **Outcome Resistance (cont'd)**

- Magic Button
- Positive Reframing
  - What do these negative thoughts and feelings show about you that's awesome and positive?

### **Outcome Resistance (cont'd)**

- Respect for other people
- Honest about my flaws and failures
- High standards
- Anxiety protects me—I don't have to risk looking foolish or being humiliated

47

### **Outcome Resistance (cont'd)**

- Care deeply about relationships
- Want meaningful relationships
- Some anger can be healthy—people can be judgmental
- Some sadness and loneliness are appropriate and may motivate me to break out of my shell

### **Outcome Resistance (cont'd)**

- Magic Dial
  - How would you like to feel? What would be the ideal / optimal intensity for each negative feeling?

40

### Frank's Daily Mood Log **Upsetting Situation:** Standing in line at the supermarket. **Emotions Emotions** Goal Sad, down depressed 50% 10% Embarrassed, foolish, humiliated 20% Anxious, worried, panicky, nervous dopeless, discouraged Guilty, ashamed 100% Frustrated, stuck, thwarted 100% 0% Inadequate, defective, incompetent **>**95% 10% Mad, resentful, annoyed, irritated Dist 1. I don't have anything interesting 100% 2. I never succeed with the good-100% looking girls. 3. I wouldn't have time to deal with a relationship right now, even if I 85% did have a good relationship with

# **Melting Away Process Resistance**

- Gentle Ultimatum
- Sitting with Open Hands

51

### M = Methods

- The Daily Mood Log (DML)
  - Which Negative Thought (NT) do you want to work on first?

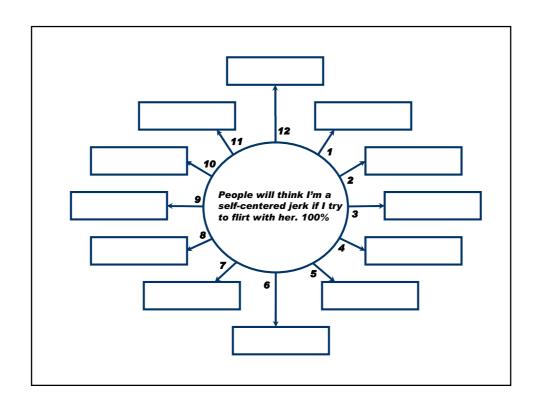
### Daily Mood Log (cont'd)

NT	%	Dist	PT	%
5. People will think I'm a self-centered jerk if I try to flirt with her.	100			

## **10 Cognitive Distortions**

- All-or-Nothing Thinking
- Overgeneralization
- Mental Filter
- Discounting the Positive
- Jumping to Conclusions
- Magnification and Minimization
- Emotional Reasoning
- Labeling
- Should Statements
- Self-Blame and Other-Blame

Daily Mood Log (cont'd)						
NT	%	Dist	PT	%		
5. People will think I'm a self-centered jerk if I try to flirt with her.	100	AON, OG, MR, FT, SH, MAG, LAB, ER, SB				



### **Recovery Circle**

- Select at least 15 -20 techniques for challenging the Negative Thought (NT)
- Fail as Fast as You Can

57

# **Four Types of Methods on the Recovery Circle**

- Motivational Techniques
  - Melt away resistance
- Cognitive Techniques
  - Modify distorted thoughts
- Behavioral / Exposure Techniques
  - Confront the monster
- The Hidden Emotion Technique
  - Bring hidden conflicts and feelings to conscious awareness

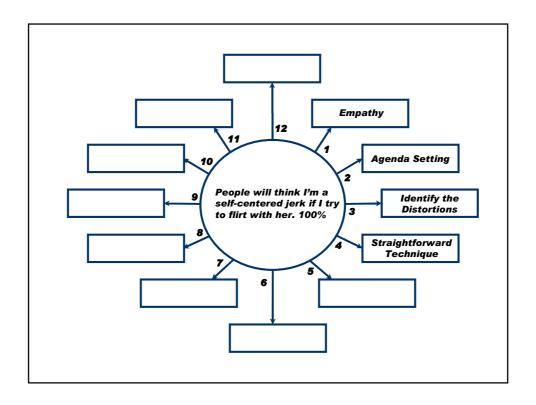
### **Recovery Circle (cont'd)**

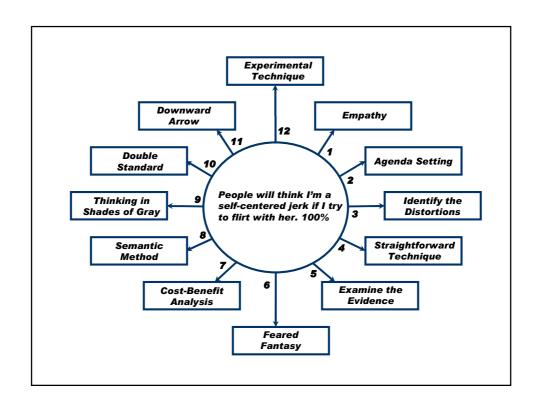
- Help Patient Develop Effective Positive Thoughts (PTs)
- Recovery Circle is the "Engine" of the DML

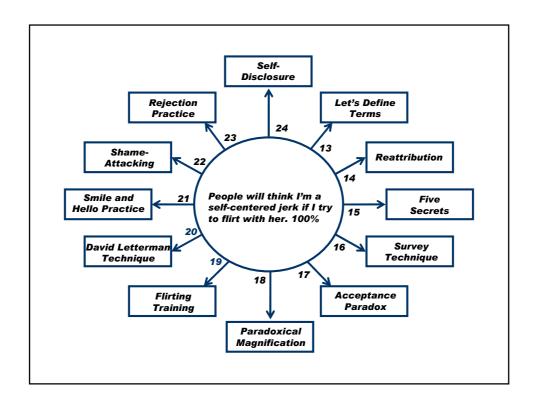
59

## **Philosophy Behind Recovery Circle**

- Highly Individualized Treatment
- Methods drawn from many schools of therapy







### **Requirements for an Effective PT**

- Must be 100% true, or nearly 100%
  - Necessary but not sufficient condition for emotional change
- Must drastically reduce the belief in the NT
  - Sufficient condition

# Many Techniques Will NOT Be Effective

- "People will think I'm a self-centered jerk if I try to flirt with her."
- Using the Straightforward Technique, you might say:
  - "Frank, can you think of another way to look at it? What could you tell yourself instead?"

65

# Frank Came Up with this Positive Thought

 "If people look down on me for flirting with her, it's probably because they're jealous and have unfulfilled desires to be more flirtatious and outgoing."

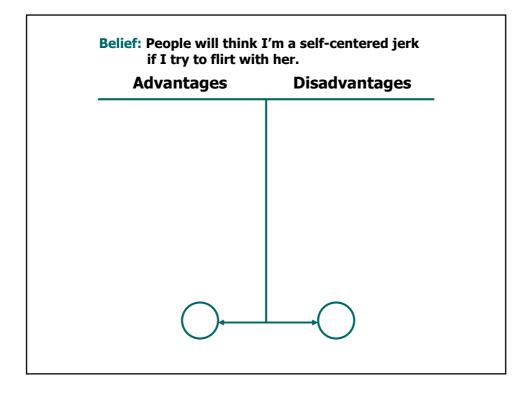
# Was Frank's Positive Thought Effective?

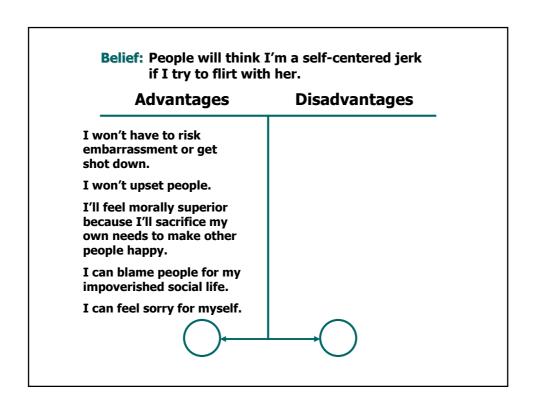
- Did it fulfill the necessary and sufficient conditions for emotional change?
- What does it tell us about Frank?
- What will you do when a technique fails?

67

### **Paradoxical Cost-Benefit Analysis**

 What are some advantages of feeling anxious and ashamed and giving yourself these messages?





Belief: People will think I'm a self-centered jerk if I try to flirt with her.

### **Advantages**

### Disadvantages

I won't have to risk embarrassment or get shot down.

I won't upset people.

I'll feel morally superior because I'll sacrifice my own needs to make other people happy.

I can blame people for my impoverished social life.

I can feel sorry for myself.

I won't do what I want.

I won't grow because I'll be so afraid of rejection.

If I do try to talk to her, I'll get really uptight because I'll think everyone is mad at me.

I'll be angry and blame other people for my inhibitions.

I'll end up alone.

Belief: People will think I'm a self-centered jerk if I try to flirt with her.

### Advantages

### Disadvantages

I won't have to risk embarrassment or get shot down.

I won't upset people.

I'll feel morally superior because I'll sacrifice my own needs to make other people happy.

I can blame people for my impoverished social life.

I can feel sorry for myself.

I won't do what I want.

I won't grow because I'll be so afraid of rejection.

If I do try to talk to her, I'll get really uptight because I'll think everyone is mad at me.

I'll be angry and blame other people for my inhibitions.

I'll end up alone.

#### What to Say— Individual Downward Arrow

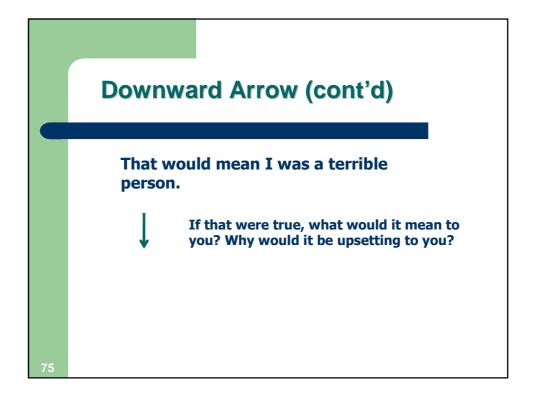
"If that were true, what would it mean to you?
 Why would it be upsetting to you?"

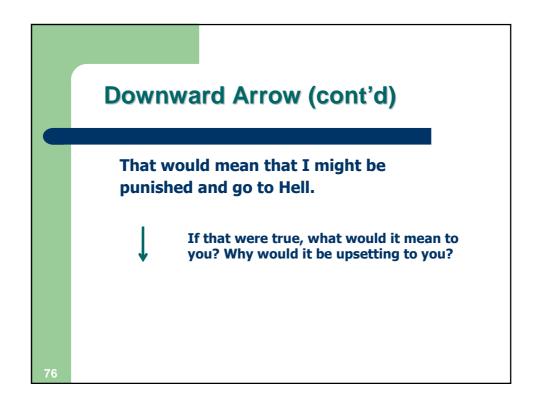
73

## **Downward Arrow Technique**

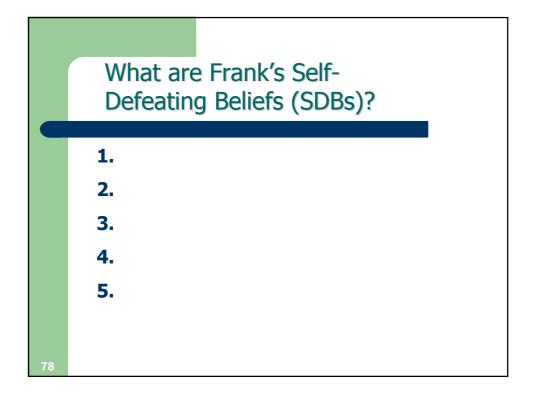
People will think I'm a self-centered jerk if I try to flirt with her.

If that were true, what would it mean to you? Why would it be upsetting to you?





# Downward Arrow (cont'd) That would mean I'd be miserable for all eternity.



# Frank's Self-Defeating Beliefs

- 1. Perfectionism
- 2. Perceived Perfectionism
- 3. Approval Addiction
- 4. Spotlight Fallacy
- 5. Brushfire Fallacy

**7**0

#### **Examine the Evidence**

- "How did you come to the conclusion that people would look down on you if you tried to flirt with someone you were attracted to?"
- "Do you look down on people who are outgoing?"

## **Thinking in Shades of Gray**

 "Is their a more modest goal you could set for yourself, aside from flirting with her in some clever way and sweeping her off her feet?"

Ω1

# **Survey Technique**

- Could you ask friends if
  - They look down on people who flirt with strangers?
  - They admire your quietness, humility and selfsacrifice?
  - They ever had to struggle with feelings of shyness or fears of rejection when they were dating?

# **Double Standard Technique**

 What would you say to a dear friend who was in a similar situation?

23

## Reattribution

• "If I try to flirt with her and get shot down, that will show that I'm a total loser."

# Feared Fantasy Technique / Acceptance Paradox

• Frank is desperately afraid that the people in line would look down on him if they say him flirting, or if he made a fool out of himself.

NT	% Before	% After	Dist	PT	% Belie
5 People will think I'm a self- centered jerk if I try to talk to her.	100		AON, OG, MR, FT, SH, MAG, LAB, ER, SB	I don't know for a fact that this is true. I don't look down on other people who are friendly and outgoing. In fact, I admire them.  Most people probably don't care that much about what I do.  People don't all react in the same way.  Flirting or talking with strangers isn't terribly unusual.	

	NT	% Before	% After	Dist	PT	% Belief
5	People will think I'm a self- centered jerk if I try to talk to her.	100		AON, OG, MR, FT, SH, MAG, LAB, ER, SB	I don't know for a fact that this is true. I don't look down on other people who are friendly and outgoing. In fact, I admire them.	70
					Most people probably don't care that much about what I do.	100
					People don't all react in the same way.	100
					Flirting or talking with strangers isn't terribly unusual.	100

NT	% Before	% After	Dist	PT	% Belief
5 People will think I'm a self- centered jerk if I try to talk to her.	100	30	AON, OG, MR, FT, SH, MAG, LAB, ER, SB	people who are friendly and outgoing. In fact, I admire them.	70
			2.4 02	Most people probably don't care that much about what I do.	100
			:	People don't all react in the same way.	100
				Flirting or talking with strangers isn't terribly unusual.	100
	-	-	-		-

NT
I shouldn't be so loud and obnoxious. If I'm humble and quiet, they'l like me more.

NT	% Before	% After	Dist	PT	% Belie
I don't have anything interesting to say.	100	25	AON; MR; DP; SH; SB	I probably don't need to say anything terribly clever or interesting.	70
				I could just start by smiling and saying hello, and that would be a good first step	100
					l

Emotions	% Before	% Goa	% I Afte	r	Emotions	% Before	% Goal	% Afte
Sad, down, depressed	50%	10%	0%	Embar	rassed, foolish, humiliated	>00%	20%	10
Anxious, worried, panicky, nervous	100%	30%	30%	6 <b>(</b>	opeless, discouraged	90%	0%	0%
Guilty, ashamed	100%	5%	0%	Fru	strated, stuck, thwarted	100%	0%	0%
Inadequate, defective, incompetent	<b>&gt;</b> 95%	10%	0%	Mad, re	esentful, annoyed, irritated	80%	0%	0%
NT  1. I don't have anything	-	% Before	% After	Dist	PT  1. I probably don't			% Beli
interesting to say.				MR; DP; SH; SB	anything terribly interesting. I could just start and saying hello would be a good	t by smi	iling nat	10

# **Arm Chair Work Will Not Be Enough**

- Interpersonal Exposure
  - Smile and Hello Practice
  - David Letterman Technique
  - Flirting Training
  - Rejection Practice
  - Self-Disclosure
  - Shame-Attacking Exercises

# **Examples of Interpersonal Exposure**

- Shame-Attacking Exercises
  - Dinner with the Ellis group
- Self-Disclosure
  - David at neighbor's house

az

Depression	h	Ĭ	ssi >	on_	П	Г		essi >		
2 <b>0 p</b> . 000.00.	at all	Somewhat	Moderately		Extremely	at all	Somewhat	erate		Extremely
Use checks (✓) to indicate how you're feeling right now.	0—Not at all	1—Some	2—Mode	3-A lot	4—Extre	0-Not at all	1—Some	2—Moderately	3-A lot	4—Extre
1. Sad or down in the dumps					✓	✓				
2. Discouraged or hopeless				✓		✓				
3. Low self-esteem or worthlessness				✓		✓				
4. Loss of motivation to do things				✓		✓				
5. Loss of pleasure or satisfaction in life			✓			lacksquare				
	To	tal	<b>→</b>	1	5	To	tal	<b>→</b>	(	)

Anger Use checks (✓) to indicate how you're feeling right now.	-Not at all	-Somewhat	-Moderately	–A lot	-Extremely	0—Not at all	-Somewhat	-Moderately		
1. Frustrated	-	-1	2-	₹	4	-0	1	-2-	3-	4
2. Annoyed	T			<b>√</b>		<b>√</b>				
3. Resentful				<b>√</b>		✓				
4. Angry			✓			✓				
5. Irritated				✓		✓				
	To	tal	<b>→</b>	1	4	То	tal	<b>→</b>	(	)

Shyness (end of session)	0 – Not at all true	1 - Slightly true	2 – Moderately true	3 - Very True	4 – Completely
I. I often feel nervous, self-conscious embarrassed in social situations.	or	✓			
<ol><li>I often feel uncomfortable or insecu around other people.</li></ol>	re	✓			
<ol> <li>I often feel shy or anxious in social situations.</li> </ol>	✓				
<ol> <li>I worry that people might notice how anxious or embarrassed I feel.</li> </ol>	v 🗸				
<ol> <li>I avoid social situations because I for so awkward or anxious.</li> </ol>	eel	✓			
Т	otal Sco	ore -	•	;	3

			_			1					
		_	efo essi					-	Afte ssi	-	
Positive Feelings Survey	0 - Very dissatisfied	1—Somewhat dissatisfied	2—Neutral	3— Somewhat satisfied	4— Very satisfied		0 - Very dissatisfied	1—Somewhat dissatisfied	2—Neutral	3— Somewhat satisfied	4— Very satisfied
1. I feel worthwhile.		✓								✓	
2. I feel good about myself.	✓									✓	
3. I feel close to people.	✓									✓	
4. I feel I am accomplishing something.		✓							✓		
5. I feel motivated to do things.		✓							✓		
6. I feel calm and relaxed.			<b>&gt;</b>								✓
7. I feel a spiritual connection to others.		✓									✓
8. I feel hopeful.		✓								✓	
9. I feel encouraged and optimistic.			✓							✓	
10. My life is satisfying.			✓							✓	
	To	tal	<b>→</b>	1	1		To	tal	*	3	0

2. My therapist seemed trustworthy.  3. My therapist treated me with respect.  4. My therapist did a good job of listening.  ✓	Empathy	0 - Not at all true	1 - Somewhat true	2 - Moderately true	3 - Very true	4 - Completely true
3. My therapist treated me with respect.  4. My therapist did a good job of listening.  5. My therapist understood how I felt inside.  ✓	My therapist was warm, sympathetic, and concerned.					✓
4. My therapist did a good job of listening.  ✓  5. My therapist understood how I felt inside.	2. My therapist seemed trustworthy.					✓
5. My therapist understood how I felt inside.	3. My therapist treated me with respect.					✓
	4. My therapist did a good job of listening.					✓
Total Score → 20	5. My therapist understood how I felt inside.					✓
	Total S	Sco	re	<b>→</b>	2	20

Helpfulness	0 - Not at all true	1 - Somewhat true	2 - Moderately true	3 - Very true	4 - Completely frile
I was able to express my feelings during the session.					✓
2. I talked about the problems that are bothering me.					✓
3. The techniques we used were helpful.					<b>√</b>
4. The approach my therapist used made sense.					✓
5. I learned some new ways to deal with my problems.					<b>√</b>

Shyness (2 weeks later)	0 – Not at all true	1 – Slightly true	2 – Moderately true	3 – Very True	4 – Completely
I often feel nervous, self-conscious or embarrassed in social situations.		✓			
I often feel uncomfortable or insecure around other people.	✓				
I often feel shy or anxious in social situations.	✓				
I worry that people might notice how anxious or embarrassed I feel.	✓				
5. I avoid social situations because I feel so awkward or anxious.	✓				
Tota	l Sco	re <del>-</del>	•		1

Positive Feelings Survey (two weeks later)	Before Session				After Session					
	0 - Very dissatisfied	1—Somewhat dissatisfied	2-Neutral	3— Somewhat satisfied	4— Very satisfied	0 - Very dissatisfied	1—Somewhat dissatisfied	2—Neutral	3— Somewhat satisfied	4— Very satisfied
1. I feel worthwhile.	Ĭ	È	7	ε,	<b>√</b>	Ť	_	2	(,)	<b>√</b>
2. I feel good about myself.					✓					✓
3. I feel close to people.					✓					✓
4. I feel I am accomplishing something.					<b>✓</b>					✓
5. I feel motivated to do things.					✓					✓
6. I feel calm and relaxed.					✓					✓
7. I feel a spiritual connection to others.					✓	П				✓
8. I feel hopeful.					✓					✓
9. I feel encouraged and optimistic.					✓					✓
10. My life is satisfying.					✓					✓
	Tot	tal	<b>→</b>	4	0	То	tal	<b>→</b>	4	0

# You're Invited—Join the TEAM!

- T= Testing
- E = Empathy
- A = Agenda Setting
- M = Methods

#### **Additional Resources**

- David's Psychotherapy eBook
  - Tools, Not Schools, of Therapy

103

# **Additional Resources (cont'd)**

- Unlimited free Bay Area training
  - david@feelinggood.com
  - www.feelinggood.com
- www.FeelingGoodInstitute.com
  - T.E.A.M. Therapy Certification Program
  - Many outstanding weekly online training groups

# **Therapist Toolkit**

- Treatment Tools
  - Cognitive Behavioral Therapy (CBT)
  - Interpersonal therapy (IT)
  - Motivational Therapy
- Tools for individual therapy, couples and family therapy, group therapy

105

## Toolkit (cont'd)

- Psychometric Information
  - Scoring keys
  - Instructions
- License for Unlimited Reproduction
  - Individuals, groups, institutions

### Free 2014 Toolkit Upgrade

If you obtained a Toolkit at the workshop, send an email to Dr. Burns for a free upgrade.

You'll receive numerous new tools via email (zipped files). You can download and open them in Microsoft Word.

**Time-Limited Offer** 

Dr. Burns' email—

david@feelinggood.com